

DANELLE OLSON

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OBJECTIVE

A challenging and dynamic position utilizing my skills and abilities while providing for professional growth and mutual benefit.

STRENGTHS

- Strong abilities in teaching healthy lifestyles and behaviors.
- Excellent communication skills, both verbal and written.
- Variety of career positions demonstrates flexibility and adaptability.
- Excellent interpersonal skills and proven ability to work with others.
- Ability to identify, prioritize and resolve complex issues.
- Effective in challenging peers and management to improve processes and results.

EXPERIENCE

Owner / Operator, April 2016 - Present

The Training Room, LLC, Fort Mill, SC

- Nutrition Coach and Personal Trainer - Designing and monitoring personalized nutrition and exercise programs based on client goals, abilities, and anatomy; providing client feedback and accountability for more than 200 clients.

Coder and Compliance Officer, October 2007 - Present

Orthopedic Physicians Alaska, Fort Mill, SC

- Developing privacy policies and compliance plan; promoting compliance with applicable laws, regulations, and rules of governmental authorities and payers resulting in 30% reduction in compliance-related incidents in one year.
- Responding to, investigating and documenting complaints regarding privacy practices and compliance violations; addressing violations and monitoring corrective actions resulting in 100% resolution of complaints and compliance violations.
- Coordinating compliance education and training resulting in 40% increase in employee knowledge and compliance with company policies and procedures.
- Coding and auditing of provider office and surgery charges following correct coding standards, reducing provider audit errors by 50%.

Billing Manager, October 2007 - Present

Orthopedic Physicians Alaska, Fort Mill, SC

- Managing 17 employees to achieve surgical pre-certification requirements, reduce accounts receivables, timely claim submission, and accurate payment reconciliation.
- Training, supervising, disciplining, and evaluating personnel, achieving an employee retention rate of 80% for three consecutive years.

EDUCATION

Master of Science, Expected May 2025

The University of Alabama, Tuscaloosa, AL
Human Nutrition

Bachelor of Science, December 2021

Arizona State University, Tempe, AZ
Nutrition Communication

Bachelor of Science, May 1994

Colorado State University, Fort Collins, CO
Apparel and Merchandising

CERTIFICATIONS

2024 Certified CPR AED First Aid; American Red Cross

2013 Certified Personal Trainer; American Council of Exercise (ACE Fitness)

2012 Certified Professional Medical Auditor; AAPC

2010 Medical Compliance Specialist; Medical Compliance Training

2006 Certified Professional Coder; AAPC